# **USER MANUAL**

ECO Hybrid Inverter

— Where sun shined

Power always on —















# **Table Of Contents**

In	formation on this Manual	01
	Validity	01
	Scope	01
	Target Group	01
	Safety Instructions	01
1.	Brief Introduction	02
	1.1 Features of the inverter	02
	1.2 Interface of the inverter	03
	1.3 Packing list	04
2.	Installation	05
	2.1 Preparation	05
	2.2 Mounting the Unit	07
	2.3 Battery Connection	08
	2.3.1 Battery Power Cable Connection	08
	2.3.2 Lithium Battery Connection	08
	2.4 AC Input/Output Connection	09
	2.5 PV Connection	10
	2.6 Generator Connection	10
	2.7 Dry Contact Signal control	12
	2.8 Parallel function	12
	2.9 Power ON/OFF	14

3.	Working Modes	15
	3.1 Offgrid modes introduction	15
	3.2 Working modes related setting description	17
4.	LCD Display and settings	20
	4.1 LED Display	20
	4.2 LCD Display	21
	4.3 Inverter Status Display	22
	4.4 LCD Settings	23
5.	Monitor System for Offgrid	31
6.	Specifications	32
7.	Trouble Shooting & Error List	35

#### Information on this Manual

### Validity

This manual is valid for the following devices: SNA3000 WPV/SNA4000 WPV/SNA5000 WPV

### Scope

This manual provides the installation, operation and troubleshooting of this unit, please read this manual carefully before installations and operations.

#### **Target Group**

For qualified persons and end users. Qualified persons and end users must have the following skills:

- Knowledge about this unit operation
- Training in deal with the security issues associated with installations and electrical safety
- Training in the installation and commissioning of electrical devices and installations
- Knowledge of the applicable local standards and directives

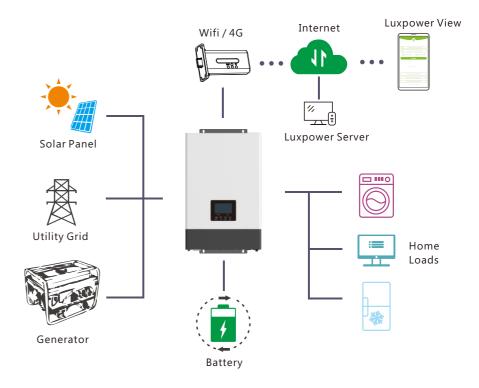
#### Safety Instructions

WARNING: This chapter contains important safety and operating instructions. Read and keep this manual for future reference.

- All the operation and connection need to be operated by qualified persons.
- Before using the unit, read all instructions and cautionary marking on the unit. Any damage caused by inappropriate operation is not warranted by Luxpower.
- All the electrical installation must comply with the local electrical safety standards.
- Do not disassemble the unit. Take it to a qualified service center when service or repair is required, incorrect re-assembly may result in a risk of electric shock or fire. Do not open inverter cover or change any components without Luxpower's authorization, otherwise the warranty commitment for the inverter will be invalid.
- To reduce risk of electric shock, disconnect all wirings before attempting any maintenance or cleaning, turning off the unit will not reduce this risk.
- CAUTION-To reduce risk of injury, charge only deep-cycle lead-acid type rechargeable batteries and lithium batteries, other types of batteries may burst, causing personal injury and damage.
- NEVER charge a frozen battery.
- For optimum operation of this unit, please follow required spec to select appropriate cable size and breaker.
- Please strictly follow installation procedure when you want to disconnect AC or DC terminals, please refer to INSTALLATION section of this manual for the details.
- GROUNDING INSTRUCTIONS -This unit should be connected to a permanent grounded wiring system, be sure to comply with local requirements and regulation to install this inverter.
- NEVER cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

#### 1. Brief Introduction

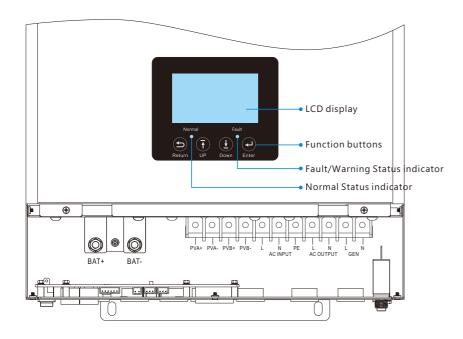
#### 1.1 Features of the inverter

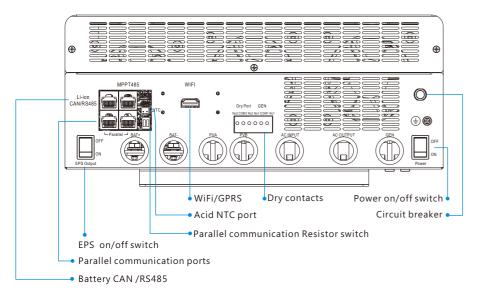


SONAR series is a multifunctional, high frequency pure sine wave ECO Hybrid inverter solar inverter, features:

- Applicable for pure off grid inverter/ backup power / self-consumption / on grid situation
- Integrated with 2 MPPT solar charge controllers, MPPT ranges 120V~385V
- Rated power 5KW, power factor 1
- Be able to run with or without battery in ongrid and offgrid mode
- With separated generator input interface, able to control generator remotely
- Solar and utility grid can power loads at the same time
- With integrated advanced parallel function, up to 10pcs max paralleling
- Support CAN/RS485 for Li-ion battery BMS communication
- WIFI/ GPRS remote monitoring , setting and firmware update, support website, free IOS/Android APP

#### 1.2 Interface of the inverter





### 1.3 Packing List

Before installation, please inspect the unit. Be sure that nothing inside the package is damaged. You should have received the following items in the package:

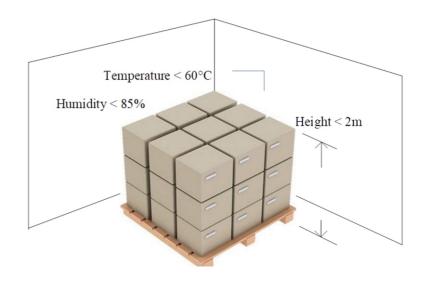


#### Storing the Inverter

The inverter must be stored appropriately if not installed immediately, refer to below figure.

#### **CAUTION!**

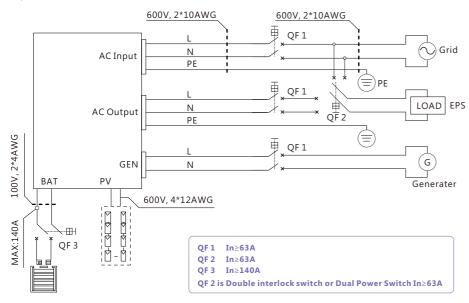
- a) The inverter and its components must be stored in its original packaging.
- b) The storage temperature should be within -25~60°C and humidity within 0~85%.
- c) The packing should be upright and maximum stacked layers is 6.
- d) Do not directly exposed the inverter and its packaging to sunshine, raindrops and keep away from corrosion.



#### 2. Installation

# 2.1 Preparation

The system connection is as below:



Please prepare the breakers and cables in advanced before installation.

1. **Battery connection**: For safety operation and regulation compliance, it's requested to install a separate DC over-current protector or disconnect device between battery and inverter. The recommend battery capacity is 150AH-200AH, the recommended spec of DC breaker is 150A/60V. Recommended battery cable and terminal size:

	Maximum	Battery		Ring	g Termina	al	Torque value	Ø.	
Model	Amperage	, , ,	Wire Size	Cable	Dime	ensions	Torque value	X	
	,perage	capacity		mm2	D (mm)	L (mm)			-
CNIAFOOOMDV	1104	200411	1*2AWG	38	6.4	39.2	2 2 2 2		
SNA5000WPV	110A	200AH	2*6AWG	28	6.4	33.2	2~ 3 Nm	illi ,	Ш

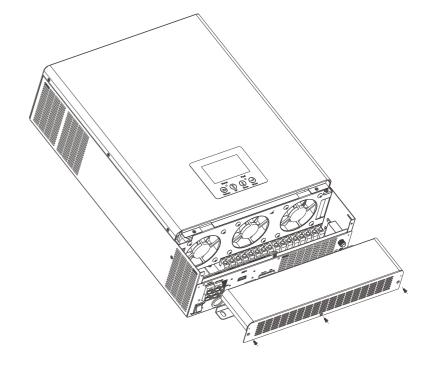
2. **AC connection**: Please install a separate AC breaker between inverter and AC input power source, inverter and AC output load. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current of AC input. The recommended spec of AC breaker is 32A. Recommended AC input/ AC output /GEN cable size for each inverter.

Model	Gauge	Cable (mm2)	Torque Value
SNA5000WPV	10AWG	6	1.2 Nm

3. **PV Connection**: Please install separately a DC circuit breaker between inverter and PV modules. The recommended of DC breaker is 600V/20A. It's very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below:

Model	Gauge	Cable (mm2)	Torque Value
SNA5000WPV	1x12AWG	4	1.2 Nm

4. Before connecting all wiring, please take off bottom cover by removing 3 screws as shown below.



### 2.2 Mounting the Unit

**Notice:** Consider the following points before selecting where to install:

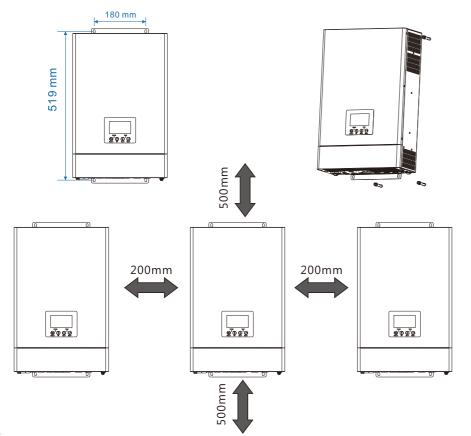
- Mount on a solid surface
- Do not mount the inverter on flammable construction materials.
- For proper air circulation to dissipate heat, allow a clearance of approx. 20 cm to the side and approx.
   50 cm above and below the unit.
- The ambient temperature should be between 0°C and 55°C to ensure optimal operation.
- The recommended installation position is to be adhered to the wall vertically.

#### Steps to mounting the unit

**Step1.** Use the wall-mounting bracket as the template to mark the position of the 4 holes, then drill 8 mm holes and make sure the depth of the holes is deeper than 50mm.

**Step2.** Install the expansion tubes into the holes and tight them, then use the expansion screws (packaged together with the expansion tubes) to install and fix the wall-mounting bracket on the wall.

Step3. Install the inverter on the wall-mounting bracket and lock the inverter using the security screws.



### 2.3 Battery Connection

#### 2.3.1 Battery Power Cable Connection

Note: for lead acid battery, the recommended charge current is 0.2C(C to battery capacity)

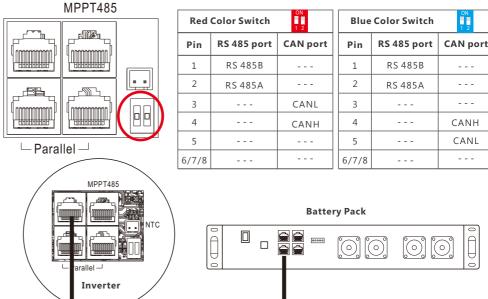
- 1. Please follow below steps to implement battery connection:
- 2. Assemble battery ring terminal based on recommended battery cable and terminal size.
- 3. Connect all battery packs as units requires. It's suggested to connect at least 200Ah capacity battery for SNA5000 WPV.
- 4. Insert the ring terminal of battery cable flatly into battery connector of inverter and make sure the bolts are tightened with torque of 2  $\sim$ 3Nm. Make sure polarity of the battery is correctly connected and ring terminals are tightly screwed to the battery terminals.

#### 2.3.2 Lithium Battery Connection

If choosing lithium battery for SNA5000 WPV, please make sure the battery BMS is compatible with Luxpower inverter. Please check the compatible list in the Luxpower website.

Please follow below steps to implement lithium battery connection:

- 1. Connect power cable between inverter and battery
- 2. Connect the CAN or RS485 communication cable between inverter and battery. If you do not get the communication cable from inverter manufacturer or battery manufacturer, please make the cable according to the PIN definition
- 3. Lithium battery configuration, in order to communicate with battery BMS, you should set the battery type to "Li-ion" in Program "03" by LCD and choose the right battery brand (for details, please check the LCD setting chapter), users can also choose the battery type and brand by monitor system.



08

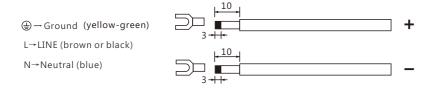
# 2.4 AC Input/Output Connection

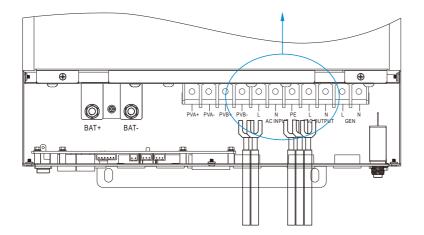
#### **CAUTION!!**

- There are two terminal blocks with "IN" and "OUT" markings. Please do NOT mis-connect input and output connectors.
- Be sure to connect AC wires with correct polarity. If L and N wires are connected reversely, it may cause utility short-circuited when these inverters are worked in parallel operation.

Please follow below steps to implement AC input/output connection:

- 1. Before making AC input/output connection, be sure to open DC protector or disconnected first.
- 2. Remove insulation sleeve 10mm for six conductors. And shorten phase L and neutral conductor N 3 mm.
- 3. Insert AC input wires according to polarities indicated on terminal block and tighten the terminal screws. Be sure to connect PE protective conductor first.
- 4. Insert AC output wires according to polarities indicated on terminal block and tighten terminal screws. Be sure to connect PE protective conductor first.
- 5. Make sure the wires are securely connected.

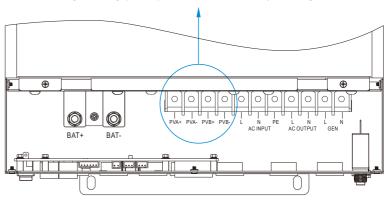




#### 2.5 PV Connection

Please follow below steps to implement PV module connection:

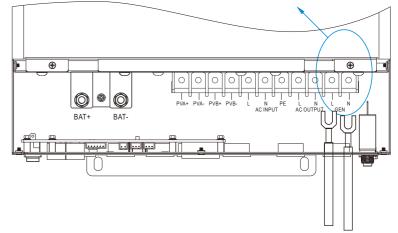
- 1. Remove insulation sleeve 10 mm for positive and negative conductors.
- 2. Check correct polarity of connection cable from PV modules and PV input connectors.
- 3. Connect positive pole (+) of connection cable to positive pole (+) of PV input connector. Connect negative pole (-) of connection cable to negative pole (-) of PV input connector.
- 4. Make sure the wires are securely connected.
- 5. Finally, after connecting all wiring, please put bottom cover back by screwing two screws as shown below.



### 2.6 Generator Connection

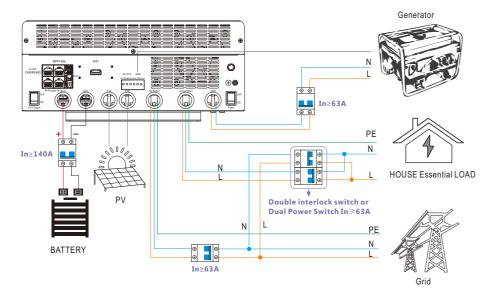
L→LINE (brown or black) N→Neutral (blue)

- 1. Before making Generator connection, be sure to open DC protector or disconnected first.
- 2. Remove insulation sleeve 10mm for 2 conductors.
- 3. Insert L and N wires according to polarities indicated on terminal block and tighten the terminal screws



All lux units can work with generator.

- Users can connect the generator output to ECO Hybrid inverters. GEN input terminal.
- The generator will be automatically started when battery voltage is lower than the cut-off value or there is charge request from BMS. When voltage is higher than AC charge setting value, it will stop the generator
- Battery will get charged when the generator is turned on, and the generator is bypassed to AC output to take all loads.



• The system will use AC first if there is both utility input and generator input.

#### The capacity of the generator is recommended

Number of the single parallel inverter	Capacity
Single inverter	>10KW
2 parallel	>15KW

It is supported to parallel  $2\sim3$  PCS inverter with single phase in single phase parallel system and three phase parallel system to charge battery with Generator! And it is depends on the load performance of the generator too.

### 2.7 Dry Contact Signal control

The Dry port(NO2,COM2,NC2) could be used to deliver signal to external device when battery voltage reaches warning level. The GEN port(NO1,COM1,NC1) could be used to wake-up the Generator and then the generator can charge the battery.

Unit Status			Dry port GEN NO2 COM2 NO1 COM1		Dry port GEN NO2 COM2 NO1 COM1	
		NO2 & COM2		NO1 & COM1		
Power Off	Inverter is	off and no output is powered.	Open		Open	
		Battery voltage < Low DC warning voltage	Close		Close	
	Without Grid	Battery voltage > Setting value or battery charging reaches floating stage	Open		Open	
Power On	With Grid	Battery voltage < Low DC warning voltage	Close		Open	
		Battery voltage > Setting value or battery charging reaches floating stage	Open		Open	

Notice: NO---Normal open

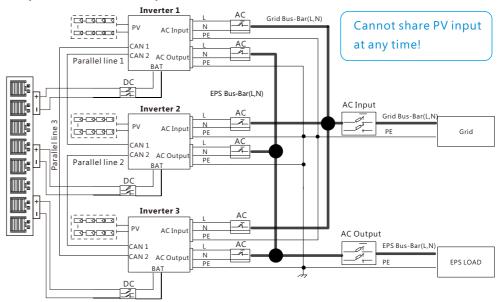
Dry Port Relay Maximum Specification: 250VAC 5A

Gen Port Relay Maximum Specification: 250VAC 5A

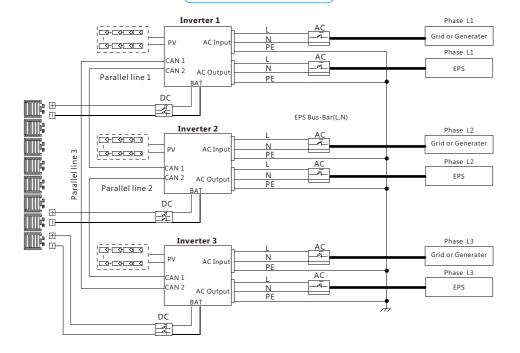
#### 2.8 Parallel function

SNA series inverter support up to 10 units to composed single phase parallel system or three phase parallel system, for parallel system setup

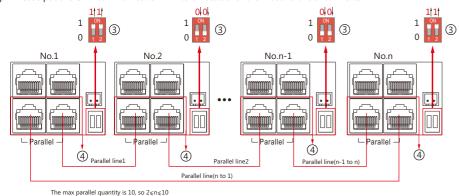
**Step1. Cable connection:** the system connection is as below:



# Cannot share PV input at any time!



Step2. Please put the CAN communication PIN to on status for the first and the end inverter

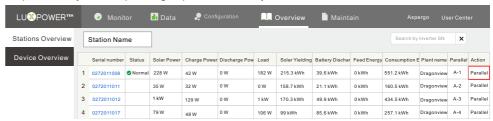


Step3. Setup the monitor for the system, add all datalogs in one station. Users can login to the visit interface of monitor system, Configuration->station->Plant Management->add datalog to add the datalogs.



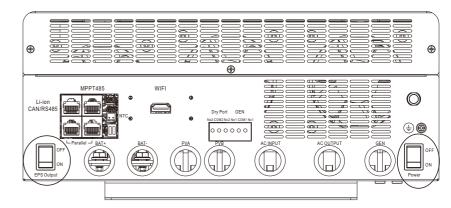
Step4. Enable share battery for the system if the system share one battery bank, otherwise disable the shared battery function

Step5. Set the system as a parallel group in the monitor system



For more detailed guidance for paralleling system, please visit <a href="https://www.luxpowertek.com/download/">https://www.luxpowertek.com/download/</a> And download the guidance

### 2.9 Power and EPS ON/OFF



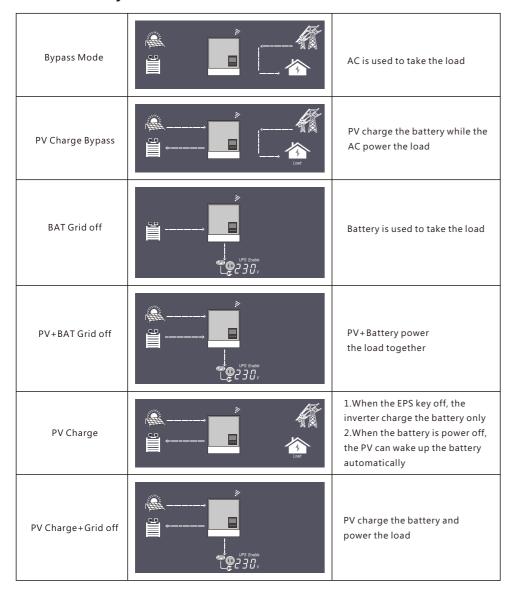
1. Power Switch: Control power supply for the unit

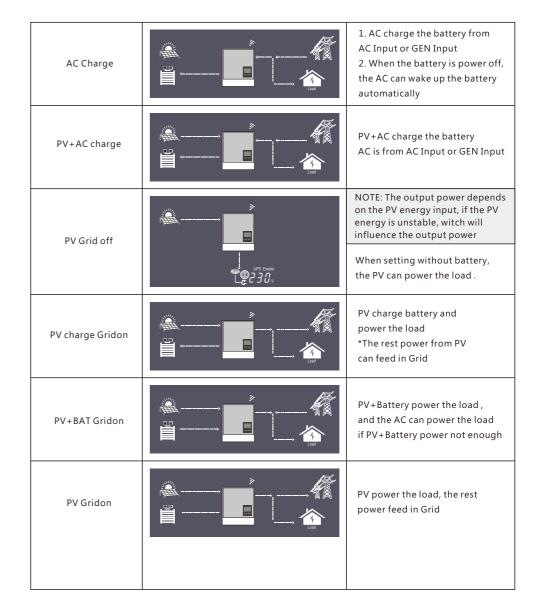
2.EPS Output Switch: Use to control the AC output

After connection, please turn on both switch. Users can turn off the EPS output switch to turn off power supply in some emergency case

# 3. Working modes

# 3.1 ECO Hybrid inverter modes introduction:





# 3.2 Working Modes related setting description

Situation	Setting 1	Setting 2	Setting 3	Working modes and Description
AC abnormal	NA	NA	NA	off grid inverter mode if P_Solar> = P_load, solar is used to take load and charge battery if P_Solar< P_load, solar and battery take the load together, system will discharge until battery lower than the Cut Off Voltage/SOC
		In the AC first time	NA	Hybrid Mode 1(charge first)  Solar power will used to charge battery first,  1. The solar power will be used to charge the battery first. AC will take load.  2. if solar power is higher than power need to charge the battery, the extra power will used to take load togther with grid  3. If there is still more energy after charge battery and take the load, it will feed enegry into grid if export to grid function is enabled
	PV&AC Take Load		AC charge accroding to Time	Hybrid Mode 1(charge first) + AC charge battery if solar power is not enough to charge battery
AC normal	Jointly Enable	Enable AC charge and in the AC charge time  1. Not in the AC first time and 2. Disable AC charge or not in the AC charge time	AC charge accroding to battery voltage or SOC	Hybrid Mode 1(charge first)+AC charge battery if solar power is not enough to charge battery and the battery voltage/SOC is lower than AC start charge voltage/SOC, the AC will stop charging when the battery Voltage/SOC is higher than AC end charge battery voltage/SOC
			NA	Hybrid Mode 2(load first) Solar power will used to take load first, 1. if solar power is lower than load, battery will discharge together to take load until battery lower than EOD voltage/SOC 2. if solar power is higher than load, the extra power will used to charge battery, if there is still more energy, it will feed into grid if enable export
		In the AC first time	NA	Bypass Mode  AC will take the load and Solar is used to charge battery
	PV&AC Take Load Jointly Disable		AC charge accroding to Time	Bypass Mode+AC charge battery Solar is used to charge battery AC will take load and also charge battery during AC charge time if solar power is not enough
			AC charge accroding to SOC/Battery voltage	Bypass Mode+AC charge battery Solar is used to charge battery AC will take load and also charge battery when battery SOC/Volage is lower than start SOC/Voltage, and the AC will stop charging when the battery Voltage/SOC is higher than AC end charge battery voltage/SOC
		Not in the AC first time and     Disable AC charge or not in the AC charge time	NA	off grid inverter mode if P_Solar>=P_load, solar is used to take load and charge battery if P_Solar <p_load, and="" battery="" discharge="" eod="" load="" lower="" soc<="" solar="" system="" take="" td="" than="" the="" together,="" until="" voltage="" will=""></p_load,>

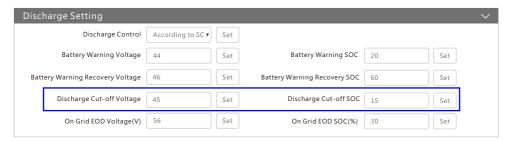
1. SONAR can work as traditional off grid inverter or as a hybrid inverter. When disable PV&AC Take load Jointly, it will work as a traditional off grid inverter, otherwise it will work as a hybrid

Hybrid Setting					-
PV&AC Take Load Jointly	Enable Disable	Discharge Current Limit	300	Set	
Export to Grid	Enable Disable	Export Power Percent(%)	0	Set	

2. Working as a traditional off grid inverter. In this situation, inverter either use (solar+battery) to take load or use AC take load. Related settings



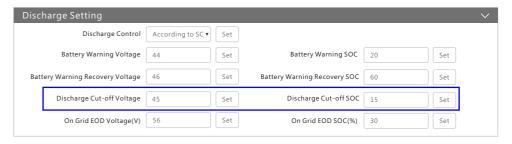
AC First: During the setting time, system will use AC to take load first, use solar power to charge the battery. If the battery is full, solar power may be wasted. When out of the setting time, system will use battery and solar to take load until battery voltage/SOC is lower than cut off voltage/SOC



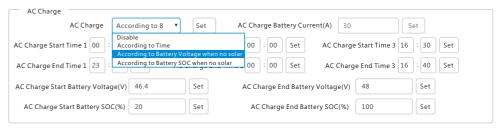
3. Working as a hybrid inverter. Related settings



3.1 AC First: During this setting time, system will use AC to take load, use solar power to charge the battery first. If there is extra solar power, extra solar power will take the load. When out of the setting time, system will use solar and battery to take load first until the battery voltage/SOC is lower than On Grid EOD settings, then it will use AC to take the load.



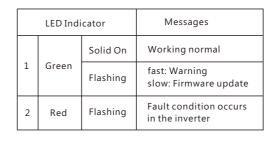
3.2 Export to Grid/Export Power percent: Users can also enable export function, it is allowed and set export power percent



- $3.3\,AC$  Charge function Disable: The system will not use AC to charge the battery(except Li ion BMS set force charge flag )
- According to Time: During the setting time, system will use AC to charge the battery until battery full and battery will not discharge during the setting time.
- According to Battery Voltage: During the setting time, system will use AC to charge the battery if battery
  voltage is lower than AC Charge Start Battery Voltage and will stop when Voltage is higher than AC Charge
  End Battery Voltage. And battery will not discharge during the setting time.
- According to Battery SOC: During the setting time, system will use AC to charge the battery if battery SOC is lower than AC Charge Start Battery SOC and will stop when Voltage is higher than AC Charge End Battery SOC. And battery will not discharge during the setting time.

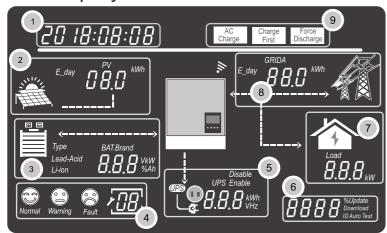
### 4. LCD display and settings

4.1 LED Display



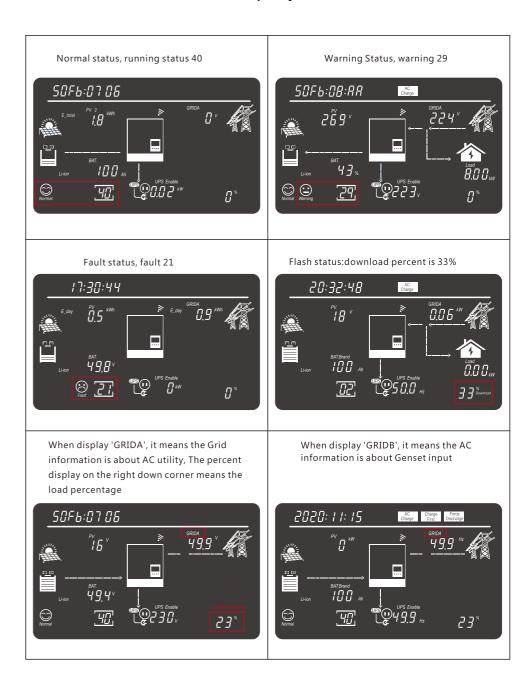


# 4.2 LCD Display



No.	Description	Remarks				
1	Generally Information Display Area	Display the currently time/date by default(year/month/day/hour/minute" switching automatically). When press Up or Down buttons, this area will display the firmware version information, serial number etc. Display the setting selection information when entering settings				
2	On-grid solar inverter output power and energy data	This area shows the data of PV voltage, power and the setting of PV input connection information				
3	Battery information and data	This area shows the battery type, battery brand (lithium battery), the lead-Acid battery setting of CV voltage, Floating charging voltage, Cut off voltage, Discharge end voltage. And display the voltage, SOC and power in turns of period of 1 seconds				
4	System working status / setting code	There are three type of working status- normal, warning and fault, in right side of this area, there are code display, it will display different type of code -the system working mode code, warning code, fault code and setting code				
5	UPS/EPS output information and data	When UPS function is enabled, this area will display UPS voltage, frequency, power etc. in turns of periods of 1s				
6	Programming & the percentage of AC output power	When firmware updating in process, it will display relevant information When in grid off, this area will display the Percentage of the maximum AC output power				
7	Loads consumption	Display the power consumption by the loads in on grid model				
8	Grid information and Generator information	Display the grid(GRIDA) information of voltage, frequency, input or output power, the Generator (GRIDB) information of voltage, frequency, input power, switch period of 1s				
9	Working mode settings area	When make settings on the SNA5000 inverter through the LCD, this area will display the AC Charge, Force Discharge, Charge First option for setting on those working modes. It will not display those information unless in the setting process.				

### 4.3 Inverter Status Display



### 4.4 LCD Settings

Return







20 18:08:08

8888 Billipedate

Enter

There are four buttons on the LCD. Step for settings by the display:

Step1: After touch Enter button for about 2 seconds,

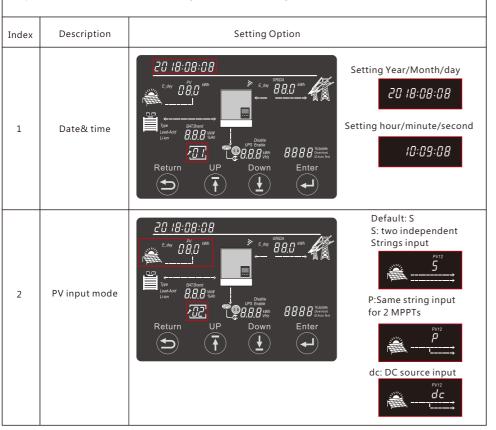
the unit will enter setting mode. The setting icon and index will flashing.

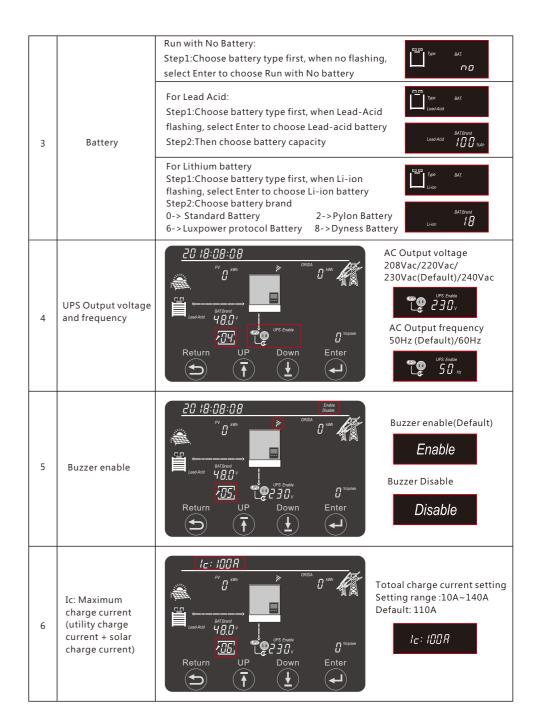
Step2:Touch UP or Down button to select setting index from 1 to 19.

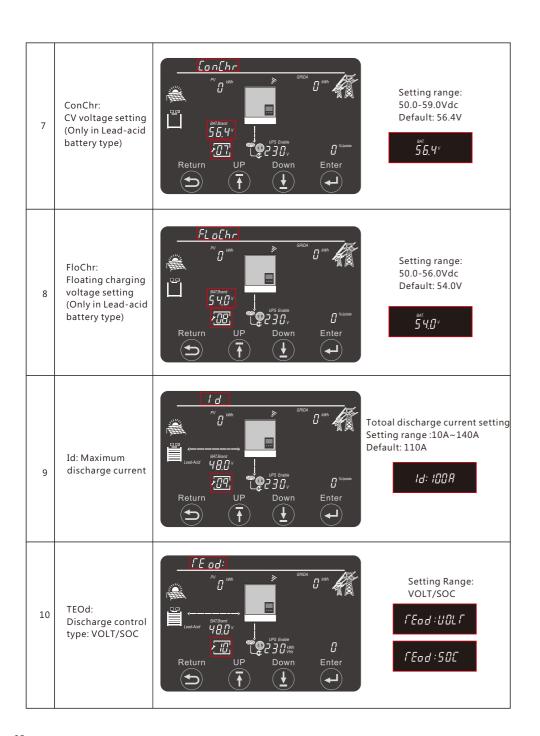
Step3: Then touch Enter button to set this item

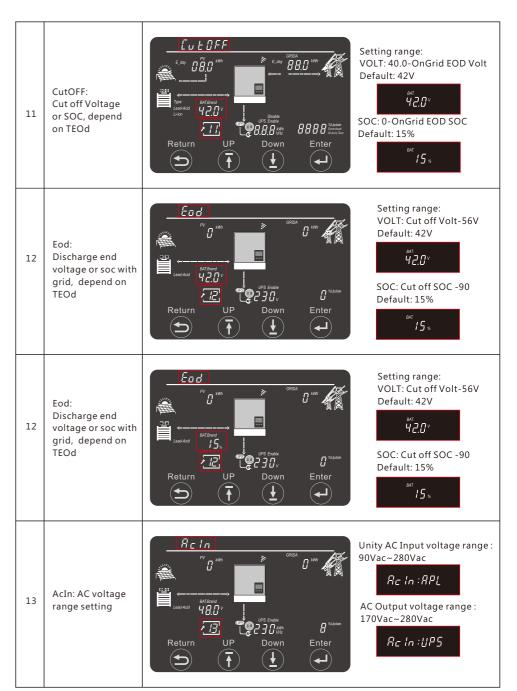
Step4: Touch UP or Down button to change the settings

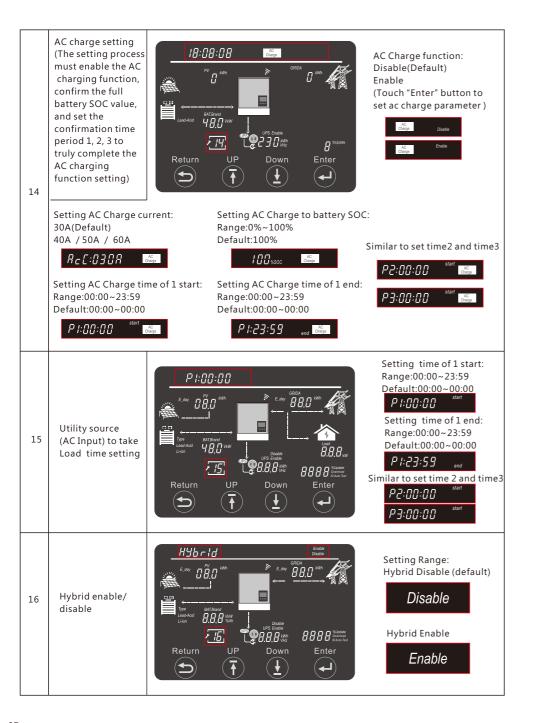
Step5: Touch Enter to confirm the setting or Return the setting list is as below

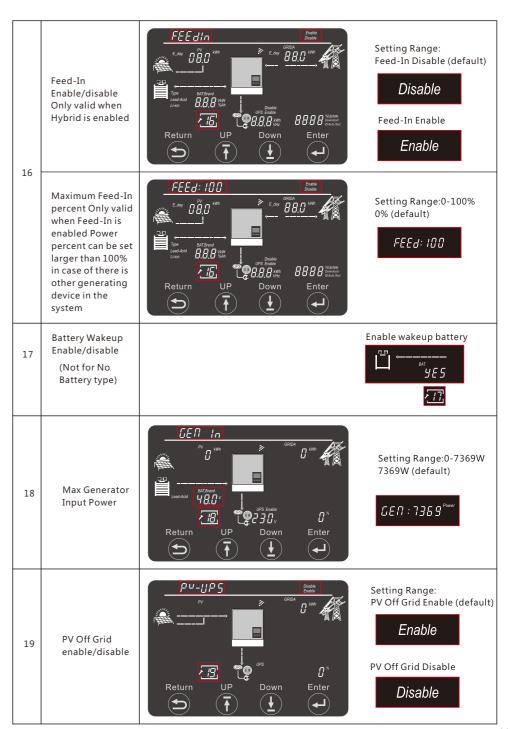


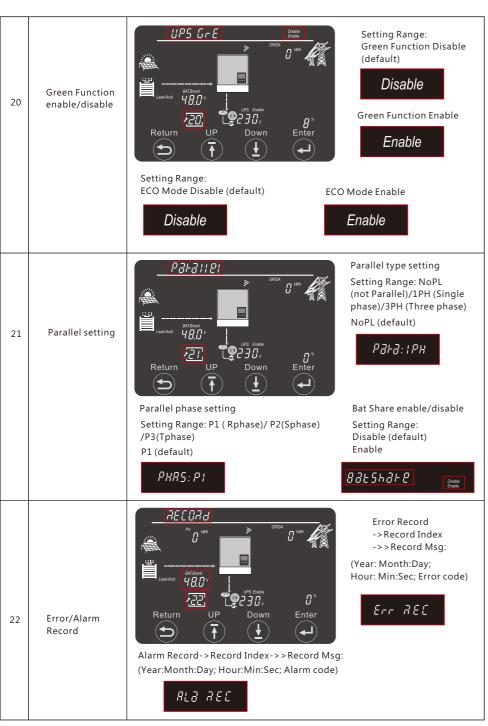


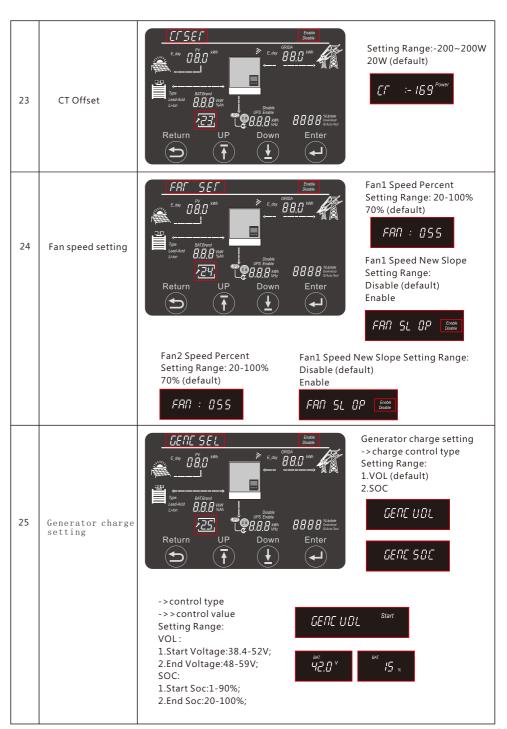












# 5. Monitor System for ECO Hybrid inverter

- Users can use wifi dongle / WLAN dongle / 4G dongle (Avaiblable from 2021 March for some countries) to monitor the energy storage system, The monitor website is: server.luxpowertek.com
- The APP is also available in the google play and apple APP store(Scan two code bar to download the APP).
- Please download the introduction of guidance by website: https://www.luxpowertek.com/download/ Document Reference:

#### 1. Wifi Quick Guidance

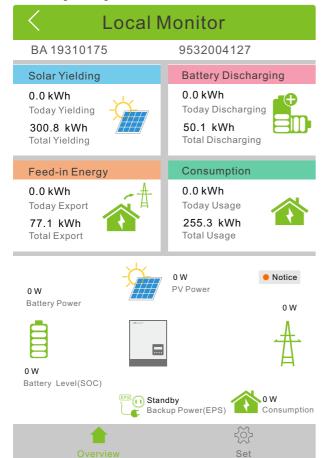
Quick guidance for setting password for wifi module, the paper is also available in the wifi box

- 2. Monitor system setup for Distributors and Monitor system setup for endusers, Monitor system registration, wifi password setting, and wifi local monitor and setting
- 3. Lux\_Monitor\_UI\_Introduction

Introduction of monitor interface

#### 4. WebsiteSettingGuidance

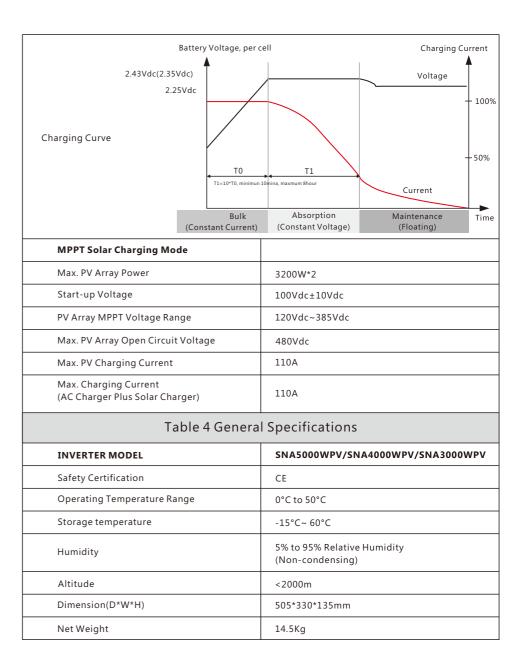
Introduction of website settings for offgrid inverter



### 6. Specifications

Table 1 Line Mod	e Specifications		
INVERTER MODEL	SNA5000WPV/SNA4000WPV/SNA3000WPV		
Input Voltage Waveform	Sinusoidal (utility or generator)		
Nominal Input Voltage	230Vac		
Low Loss Voltage	170Vac±7V (UPS); 90Vac±7V (Appliances)		
Low Loss Return Voltage	180Vac±7V (UPS); 100Vac±7V (Appliances)		
High Loss Voltage	280Vac±7V		
High Loss Return Voltage	270Vac±7V		
Max AC Input Voltage	280Vac		
Nominal Input Frequency	50Hz / 60Hz (Auto detection)		
Output Short Circuit Protection	Software protect when GridOff discharge Circuit Breaker protect when GridOn Bypass		
Transfer Time	<20ms @ Single <30ms @ Parallel		
Output power derating: When AC input voltage drops to 170V, the output power will be derated.	Output Power Rated Power 20% Power		
Charge power derating: When AC input voltage drops to 170V depending on models, the charge power will be derated.	Output Power  Rated Power  50% Power  90V 170V 280V  Input Voltage		
Output power derating: When AC input voltage drops to 200V, the output power will be derated.	Max inv curren: 25A; Max inv Power: 5kW;		
Table 2 Inverter M	ode Specifications		
Rated Output Power	5KVA/5KW   4KVA/4KW   3KVA/3KW		
Output Voltage Waveform	Pure Sine Wave		
Output Voltage Regulation	208Vac/220Vac/230Vac/240Vac±5%		
Output Frequency	50Hz / 60Hz		
Peak Efficiency	93%		
Overload Protection	5s@≥150% load; 10s@110%~150% load		
Surge Capacity	2* rated power within 5 seconds		
	·		

Battery Voltage Ran		46.4	V-60V(Li)	38.4V-60V(Lead_Acid)	
High DC Cut-off Vol	tage		59V	DC(Li)	60VDC(Lead_Acid)
High DC Recovery Voltage			57.4VDC(Li) 58VDC(Lead_Acid)		
	load < 2	0%	44.0	Vdc(Settable	e)
Low DC Warning Voltage	20% ≤ lc	ad < 50%	War	ning Voltage	e @load < 20% -1.2V
	load ≥ 5	0%	War	ning Voltage	e @load < 20% -3.6V
Low DC Warning Retur	n Voltage	Low DC W	arning Vo	ltage@Diffe	rent load +2V
		load < 209	%	42.0Vdc(S	ettable)
Low DC Cut-off Voltage	9	20% ≤ loa	d < 50%	Cut-off Vo	oltage @load < 20% -1.2V
		load ≥ 509	%	Cut-off Vo	oltage @load < 20% -3.6V
Low DC Cut-off Return	Voltage	Cut-off Vo	Cut off \/altaga@laad < 200/ > 1E\/		Low DC Cut-off Voltage @load < 20% + 3V
		Cut-off Voltage@load < 20% < 45V 48V			48V
Low DC Warning SOC		20% SOC ( Settable )			
Low DC Warning Retur	n SOC	Low DC Warning SOC +10%			
Low DC Cut-off SOC		15% SOC (Grid on) ( settable) 15% SOC (Grid off) ( settable)			
Low DC Cut-off Return	SOC	Low DC Cut-off SOC +10%			
Charge Cut-off Voltage	9	58.4Vdc			
No Load Power Consur	nption	<60W			
Ta	able 3 C	harge Mo	ode Spe	ecificatio	ns
Utility Charging Mode					
Lead_Acid Battery Charging Algorithm			3-Ste	р	
Max. AC Charging Current			60Am	np(@VI/P=23	30Vac)
	I .	d Battery	58.4V	′dc	
Bulk Charging Voltage AGM		Gel Battery	attery 56.4Vdc		
Floating Charging Voltage			54Vd	С	



# 7. Trouble Shooting & Error List

The failures mainly divided into 5 categories, for each category, the behavior is different:

Code	Description	Trouble shooting
E000	Internal communication fault1	Restart inverter, if the error still exist, contact us (DSP&M3)
E002	Bat On Mos Fail	Restart inverter, if the error still exist, contact us (DSP&M3)
E003	CT Fail	Restart inverter, if the error still exist, contact us (DSP&M3)
E008	CAN communication error in Parallel System	Check CAN cable connection is connected to the right COM port
E009	No master in parallel system	Check parallel setting for master/Slave part, there should be one master in the system
E010	Multi master in parallel system	Check parallel setting for master/Slave part, there should be one master in the system
E011	AC inconsistent in parallel system	Check if AC Connection is same for all inverters in parallel system
E012	UPS output short circuit	Check if the load is short circuit, try to turn off the load and restart inverter
E013	UPS reserve current	Restart inverter, if the error still exist, contact us
E015	Phase Error in three phase parallel system	Check if the AC connection is right for three phase system, there should one at least one inverter in each phase
E016	Relay fault	Restart inverter, if the error still exist, contact us
E017	Internal communication fault2	Restart inverter, if the error still exist, contact us (DSP&M8)
E018	Internal communication fault3	Restart inverter, if the error still exist, contact us (DSP&M3)
E019	Bus voltage high	Check if PV input voltage is higher than 480V
E020	EPS connection fault	Check if EPS and AC connection is in wrong terminal
E021	PV voltage high	Check PV input connection and if PV input voltage is higher than 480V
E022	Over current internal	Restart inverter, if the error still exist, contact us
E024	PV short	Check PV connection
E025	Temperature over range	The internal temperature of inverter is too high, turn off the inverter for 10minutes, restart the inverter, if the error still exist, contact us
E026	Internal Fault	Restart inverter, if the error still exist, contact us (Bus sample)
E031	Internal communication fault4	Restart inverter, if the error still exist, contact us (DSP&M8)

Code	Description	Trouble shooting
W000	Communication failure with battery	Check if you have choose the right battery brand and communication cable is right, if the warning still exist, contact us
W001	Battery temperature high	Check battery temperature sensor is right connected and the battery temperature is not too high
W002	Battery temperature low	Check battery temperature sensor is right connected and the battery temperature is not too low
W004	Battery failure	Inverter get battery fault info from battery BMS, restart battery, if the warning still exist, contact us or battery manufacture
W008	Software mismatch	Please contact Luxpower for firmware update
W009	Fan Stuck	Check if the fan is OK
W012	Bat On Mos	Restart inverter, if the error still exist, contact us
W013	Over temperature	The temperature is a little bit high inside inverter
W018	AC Frequency out of range	Check AC frequency is in range
W025	Battery voltage high	Check if battery voltage is in normal range
W026	Battery voltage low	Check if battery voltage is in normal range, need to charge the battery if battery voltage is low
W027	Battery open	Check if there is output from the battery and battery connection with inverter is OK
W028	EPS Over load	Check if EPS load is too high
W029	EPS voltage high	Restart inverter, if the error still exist, contact us
W031	EPS DCV high	Restart inverter, if the error still exist, contact us